

Q&A With A BOI Member



**John Dawes, FACHE
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1. What is your favorite part of a typical day?

In hospital leadership there is NO typical day, but I feel most satisfied at the end of my day as I'm leaving the office knowing I gave it my best and made a difference for someone, sometime during the busy day.

2. What part of your job would you gladly give up?

Explaining the importance of why regulatory agency mandates (and evidence-based anything) is just good patient care to physicians and providers.

3. What skill would you most like to improve?

My ability to align others' understanding, hold people accountable, and encourage and take timely action.

4. If you could go back and do one thing differently, what would it be?

Understand balance of life at an earlier age!

5. What keeps you up at night (if anything)?

My days are filled to the brim beginning at 4:30am everyday! I sleep like a ROCK.

6. *Who gives you the best advice about your business and what was it?*

I have many subject experts I call on for a variety of business related topics. Not sure I can isolate the “BEST”.

7. *What is your favorite book on business and why?*

Hardwiring Excellence: Purpose, Worthwhile Work and Making a Difference by Quint Studer, because it gave me a framework to articulate what I had been doing most of my career in this business.

8. *What accomplishment are you most proud of?*

Raising 3 beautiful daughters (on the inside as well) and making a difference in each of the organizations I’ve had the privilege to serve as a leader.